

## Chorley Council

ACTION	OUTCOMES	TIMING
<b>i) LOCAL ENERGY EFFICIENCY AMBITIONS AND PRIORITIES</b>		
Lancashire Climate Change Strategy	Although the partnership no longer meets, the Lancashire Climate Change Strategy sets out the long term vision that Lancashire is “low carbon and well adapted by 2020” with a target to reduce carbon dioxide emissions by at least 34% (relative to 1990) by that time.	2020
Lancashire Health and Wellbeing Strategy	<p>Lancashire – and Chorley - is moving towards the preventative agenda and its overarching goals are:</p> <ul style="list-style-type: none"> <li>• <b>Better health</b> – increase the time that people in Lancashire can expect to live in good health, and narrow the gap in health and wellbeing for the people of Lancashire</li> <li>• <b>Better care</b> – deliver measureable improvements in people’s experience of health and social care services</li> <li>• <b>Better value</b> – reduce the cost of health and social care, whilst increasing its effectiveness by promoting collaboration and integration between partners</li> </ul> <p><a href="http://www.google.co.uk/url?sa=t&amp;rct=j&amp;q=&amp;esrc=s&amp;source=web&amp;cd=1&amp;ved=0ahUKEwiM3Ke6l7RAhVBCBoKHa0dDsAQFgqkMAA&amp;url=http%3A%2F%2Fwww3.lancashire.gov.uk%2Fcorporate%2Fweb%2Fviewdoc.asp%3Fid%3D108853&amp;usq=AFQjCNHK1yytWT58nT-hq2e3HhWOawRkHg&amp;bvm=bv.146094739,d.d2s">http://www.google.co.uk/url?sa=t&amp;rct=j&amp;q=&amp;esrc=s&amp;source=web&amp;cd=1&amp;ved=0ahUKEwiM3Ke6l7RAhVBCBoKHa0dDsAQFgqkMAA&amp;url=http%3A%2F%2Fwww3.lancashire.gov.uk%2Fcorporate%2Fweb%2Fviewdoc.asp%3Fid%3D108853&amp;usq=AFQjCNHK1yytWT58nT-hq2e3HhWOawRkHg&amp;bvm=bv.146094739,d.d2s</a></p>	2020
Carbon Reduction	6.4% per capita Carbon Dioxide emissions in Chorley. This is based on the most recent figures from June 2014. This compares with a Lancashire average of 6.7% and UK average of 6.3% pc.	Ongoing
Fuel Poverty in Chorley	<p>8.7% of homes or approximately 3,968 households in the borough of Chorley experience fuel poverty, based on the most recent figures from 2014, which were published in June 2016.</p> <p>This places Chorley 229<sup>th</sup> out of 326 Local Authorities in England. This is the second lowest incidence of Fuel Poverty across Lancashire and third lowest across the North West. The North West regional average for Fuel Poverty is 11.2% and the national average for England is 10.6% (Source - Department of Energy and Climate Change). The Council’s Corporate Strategy contains a performance target which is for the Fuel Poverty rate in Chorley to be lower than the North West regional average. To date this target has been met.</p>	Ongoing

Minimum standards in the private rented sector	<p>The Council's Neighbourhoods team carries out HHSRS inspections. Where there are issues with excess cold associated with the heating systems, the Council requires a fixed heating system to be installed and maintained. The Council always encourages the landlord to install the most energy efficient option.</p> <p>The Council has a number of generic Environmental Health Officers in the Regulatory Services team who enforce all aspects of food safety, health and safety, environmental protection, nuisance and all housing standards. The Council carries out proactive housing inspections which are linked to Housing Benefit claims, and thus do not rely on complaints-driven inspections. The opportunity to request these 'healthy home inspections' are advertised in local GP surgeries and pharmacists, to highlight the importance of housing in relation to health.</p>	Ongoing
<b>ii) MEASURES THAT TAKE ADVANTAGE OF FINANCIAL ASSISTANCE AND OTHER BENEFITS OFFERED FROM CENTRAL GOVERNMENT INITIATIVES, TO HELP RESULT IN SIGNIFICANT ENERGY EFFICIENCY IMPROVEMENTS OF RESIDENTIAL ACCOMMODATION</b>		
Energy Company Obligation (ECO)	<p>The Cosy Homes in Lancashire (CHiL) scheme is a county wide collaboration which Chorley Council participated in during 2015-16.</p> <p>Its primary aim was to test the business model of installing energy efficiency and heating improvements in domestic dwellings through ECO funding and to achieve as many installations as possible to improve the thermal efficiency of Lancashire homes, especially for the benefit of customers experiencing fuel poverty and/or with cold-related health issues.</p> <p>The CHiL project gained an Ashden Award for Sustainable Homes in 2016 – see link below:  <a href="http://www.ashden.org/files/case_studies/CHiL%20Ashden%20UK%202016%20case%20study_0.pdf">http://www.ashden.org/files/case_studies/CHiL%20Ashden%20UK%202016%20case%20study_0.pdf</a></p> <p>The Council will continue to participate on the Lancashire Home Energy Officers Group and will review the opportunities for further ECO-related collaborative projects under the CHiL banner.</p>	Ongoing
Energy Switching Support Service	<p>Since 2014 the Council has offered customers the opportunity to have their existing gas and electricity tariffs reviewed by an expert who is engaged by the Council to assist customers to switch tariffs/suppliers on a one to one basis.</p> <p>The service is appointment-based and operates predominantly from the Council offices but home visits for disabled customers are also available. It is a free service and consists of a search of OFGEM approved comparison websites (ie those who sign up to the Confidence Code), which enables us to identify the best deal for the customer based on the energy they</p>	Since 2014 and ongoing

	<p>consume. The service also includes guiding the customer through the switching process, liaising with suppliers on customers' behalf, and dealing with any aftercare issues.</p> <p>As at 31<sup>st</sup> January 2017, since the service started in June 2014, 495 customers have switched tariffs/suppliers as a result of the Council having identified more favourable energy deals for them, based on a search of independent websites who comply with the OFGEM Confidence Code criteria. This has generated cumulative savings of £133,235 which equates to an average annual saving per customer of £269.10. Since 2014 the budget for this service has been provided via a combination of Chorley Council and Lancashire County Council funding streams.</p>	
<b>iii) MEASURES TO IMPLEMENT ENERGY EFFICIENCY IMPROVEMENTS COST-EFFECTIVELY IN RESIDENTIAL ACCOMMODATION BY USING AREA BASED/STREET ROLL OUT INVOLVING LOCAL COMMUNITIES AND PARTNERSHIPS</b>		
Cosy Homes in Lancashire (CHiL)	Chorley, alongside Lancashire District Council partners will remain vigilant for opportunities to access funding and develop coherent Affordable Warmth schemes. Examples are likely to include bidding for funding generated by Energy Companies' fines (the Voluntary Redress Payments), the ECO Flexible Eligibility initiatives, the Smart Energy GB (smart metering).	2017 and ongoing
Hard to Treat Homes	The Council notes the Government's response (January 2017) to the 'Help to Heat' consultation with regards to solid wall insulation. The Council will endeavour to facilitate opportunities for residents in Chorley to access suitable funding.	2017 and ongoing
<b>iv) TIMEFRAME FOR DELIVERY AND NATIONAL/LOCAL PARTNERS</b>		
Energy Supply	The Council is currently actively investigating the option of entering the energy market as a 'Full Supply Entry' operator. Discussions with Utiligroup are taking place to assess the viability of Chorley Council working with Utiligroup to create and deliver a local supply company that delivers citizen benefits, creates new skills and grows long term job opportunities across the sub-region.	2017 and ongoing
Affordable Warmth Projects	<p>For 2016/17 the Council has secured funding from Lancashire County Council's "Affordable Warmth Grant" to carry out seasonal interventions to assist vulnerable customers with affordable warmth needs over the winter months. £35,936 was allocated to Chorley in 2016/17 and a similar amount is anticipated for 2017/18.</p> <p>This funding has enabled the Council to provide the following services:</p> <p>* Heating System Maintenance service (boiler servicing and gas fire servicing)</p>	2016/7 & 2017/18

	<ul style="list-style-type: none"> <li>* Draught-proofing</li> <li>* Cavity Wall Insulation</li> <li>* Loft Insulation</li> <li>* Gap funding to enable customers with ECO funding shortfalls to access new boilers.</li> </ul>	
<p>Integrated Wellbeing Service for Chorley</p>	<p>An integrated community wellbeing service for Chorley aims to integrate a range of services focussed on prevention and early intervention including functions like community mental health, learning disability, housing, neighbourhood management, environmental health, health and wellbeing services, school nursing and community centre development. This service will comprise of up to 50 colleagues from Chorley Council and around 120 colleagues from LCFT. Its aim over the next 18 months from 3<sup>rd</sup> April 2017 will be to focus on improving the wider determinants of health and taking a whole-person early intervention approach to individuals without unnecessarily medicalising or institutionalising issues.</p>	
<p>Lancashire Home Energy Officers Group</p>	<p>The Lancashire Home Energy Group consists of representatives from the 12 district councils in Lancashire, Blackburn with Darwen Council, Blackpool Council, Lancashire County Council and Lancashire County Developments Ltd. The Group was established in 2007 and works in partnership to improve the energy efficiency of Lancashire Homes, address health inequalities exacerbated by living in cold damp homes, reduce fuel poverty, tackle seasonal excess deaths and reduce carbon emissions from the domestic sector.</p>	<p>Ongoing</p>

<p><b>Signed off by</b></p>	<p>(Councillor Alistair Bradley)</p>
<p><b>Position</b></p>	<p>Leader of Chorley Council</p>